



Ontario Association of Home Inspectors
Ontario's Authority for Home Inspectors - The Law since 1994 (Bill Pr158)
Established by the Ontario Association of Home Inspectors Act, 1994
6 - 14845 Yonge St #135 Aurora, Ont. L4G 6H8
Tel: 416-256-0960 or 1-888-744-6244
Email: oahi@oahi.com • Website: www.findahomeinspector.ca

OAH DISCIPLINE & PROFESSIONAL PRACTICES COMMITTEE (DPPC)
dppc@oahi.com

OAH MEMBER CONDUCT COMPLAINT FORM

This form should be completed if a **current OAH member** has not responded to your complaint or if your complaint remains outstanding. Please verify the home inspector is a **current OAH member** before continuing. Visit www.findahomeinspector.ca.

The Ontario Association of Home Inspectors' (OAH) objectives include ensuring that **current OAH members** adhere to OAH standards and their professional responsibilities, as well as respond promptly to complaints. For privacy reasons, OAH will not confirm if a home inspector is a past OAH member.

The Discipline & Professional Practices Committee (DPPC) is interested in determining if there is a problem with the conduct or competence of a current OAH member, in which case the member may be required to attend a hearing and respond to the complaint. Please note that the DPPC does not mediate disputes, impose settlements, nor provide an opinion on the alleged negligence of an **OAH member** suitable for other proceedings.

Please note that handling of complaints typically requires several months. All communications with the DPPC must be in writing only. Please complete the form below and email it to the OAH Discipline & Professional Practices Committee: dppc@oahi.com. Please attach a PDF of the inspection report, photographs or documents which substantiate the complaint.

Please do not send original documents as submitted documents cannot be returned. A copy of your complaint will be forwarded to the OAH member, and the OAH member will be provided with an opportunity to respond to your complaint in writing.

The Committee shall then determine if your complaint merits disciplinary sanctions against the member. Please also note that investigation of a complaint related to conditions missed or misreported requires that the OAH member be permitted to re-inspect the property. NOTE: A PDF copy of the home inspection report shall accompany the complaint.

Complainant's Name:

Address:

City:

Postal Code:

Home Ph:

Bus Ph:

Cell Ph:

Email:

OAH Member's Name

OAH Member's Company Name:

Date of inspection or incident:

Date member was notified:



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DETAILS OF COMPLAINT

<hr style="border: none; border-top: 1px solid black; margin-bottom: 5px;"/>	<hr style="border: none; border-top: 1px solid black; margin-bottom: 5px;"/>
Complainant's signature	Date